Create great online content 25 October 2016 #charitywritecomms

MATT KURTON WORDS & IDEAS







[Meeting Title]

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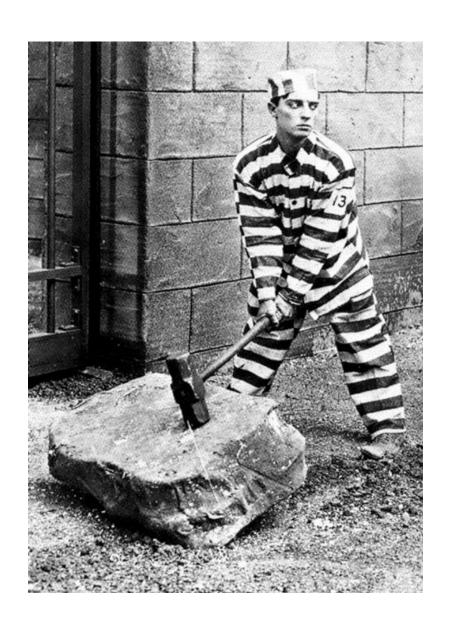
























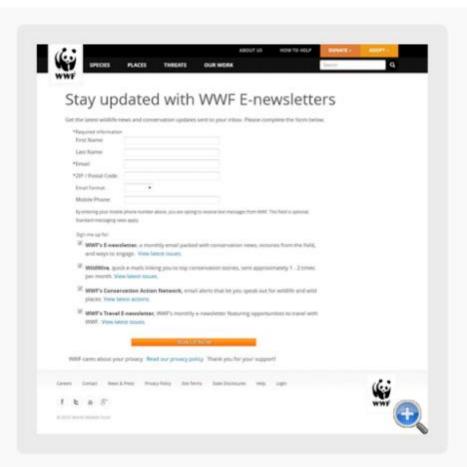


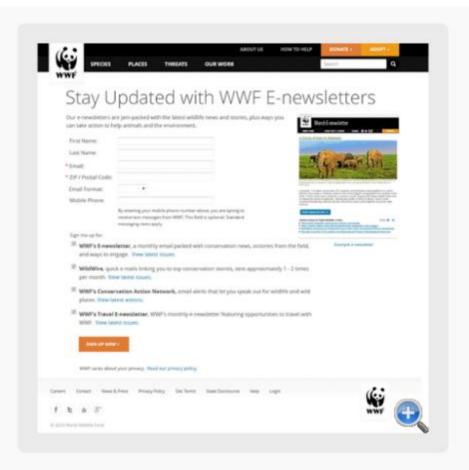






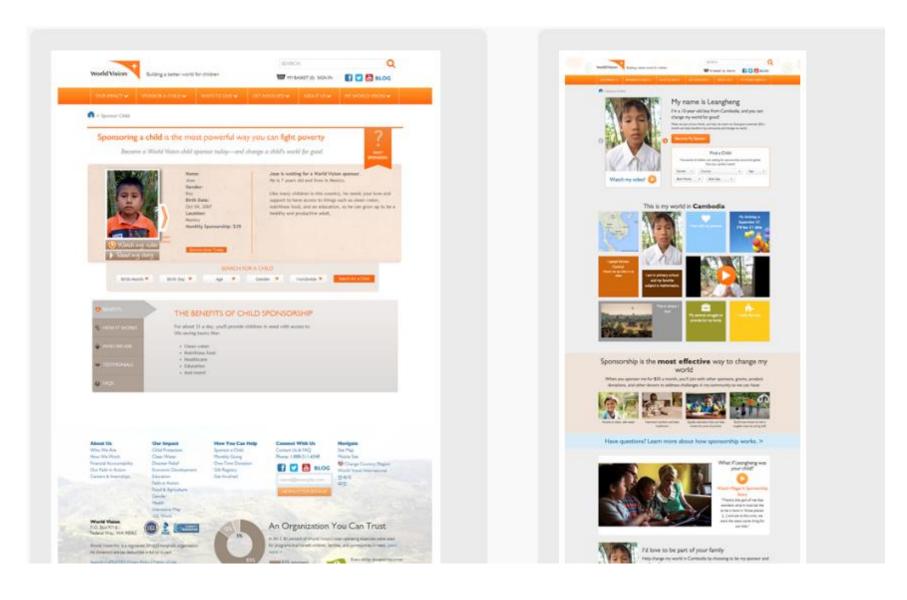
There are around a billion websites out there. So how can you get people to pay attention to yours? Learn everything you need to know about writing for the web at this masterclass. We'll show you how to create brilliant, engaging, shareable content for websites and social media, and use your words to make people support your organisation online.





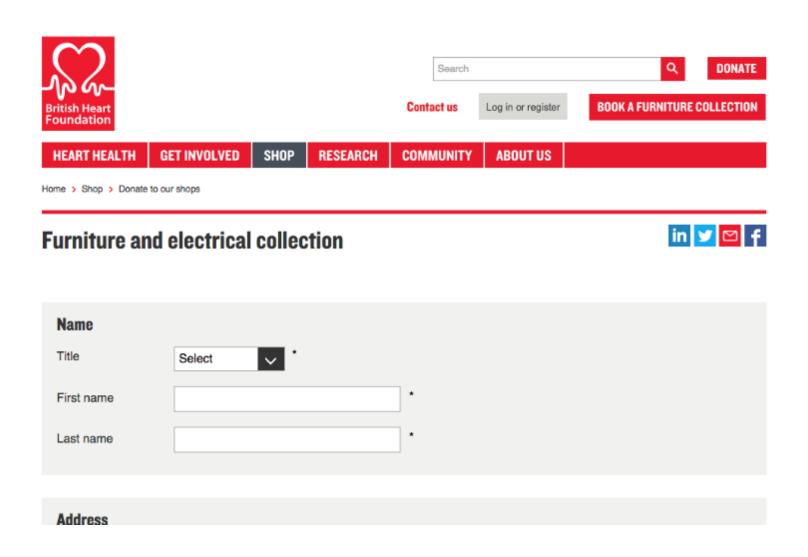
Sign-ups increased by 88%

https://www.behave.org/case-study/world-wildlife-funds-clean-vs-clutter-test-results/

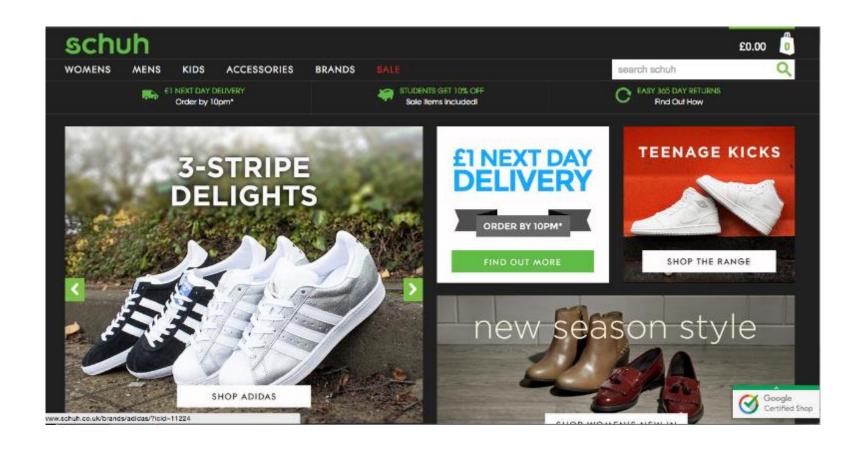


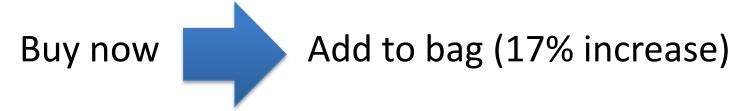
60% increase in clicks on sponsorship CTA

https://www.behave.org/case-study/with-sliders-or-without/



Fewer fields, only legal copy ______ £2-3m







The difference between Obama's two forms? A 5% uplift in donations.

- A few examples from the charity sector
- Planning, or why writing for the web isn't really about writing
- Structuring and SEO, or making sure you get the right messages heard
- The actual writing, or the power of keeping things simple

For sale: baby shoes – never worn

Ernest Hemingway

Fifteen years since last professional haircut

Dave Eggers, author

Yes, you can edit this biography

Jimmy Wales, Wikipedia founder

Couldn't cope so I wrote songs

Aimee Mann, songwriter

Well, I thought it was funny

Stephen Colbert, comedian

Over to you: write your hopes for the next 90 minutes in six words

A few examples from the charity sector

National Trust

#ntchallenge

30,801 posts

TOP POSTS











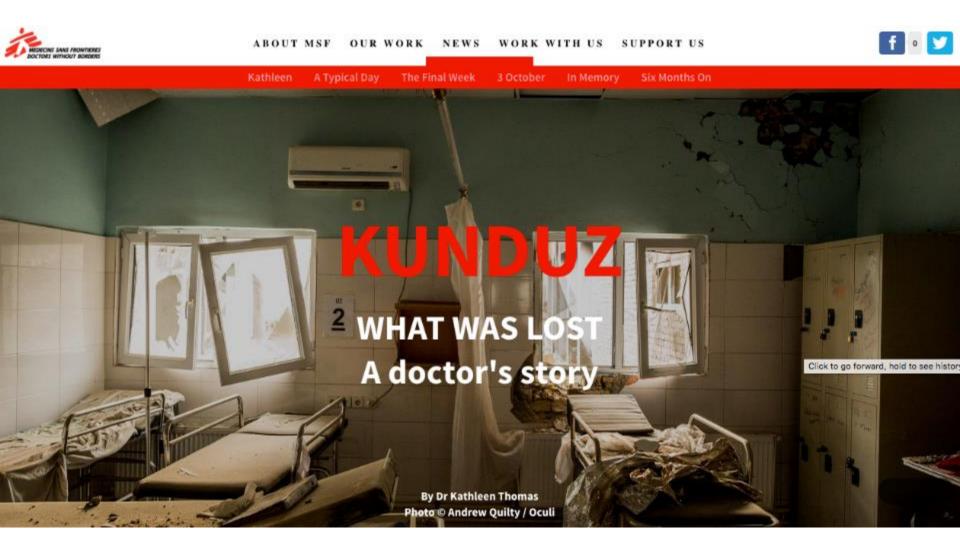


/.lnstagram.com/p/BLYpowAircb/?tagged=ntchallenge

National Trust



Medicine San Frontieres



Medicine San Frontieres

By Dr Kathleen Thomas Photo © Andrew Quilty / Oculi

As soon as the simple distractions of daily Australian life momentarily pause, my mind immediately wanders back to Kunduz, Afghanistan. I am engulfed in a gaping dark pit, which holds me captivated while I try to excavate its contents.

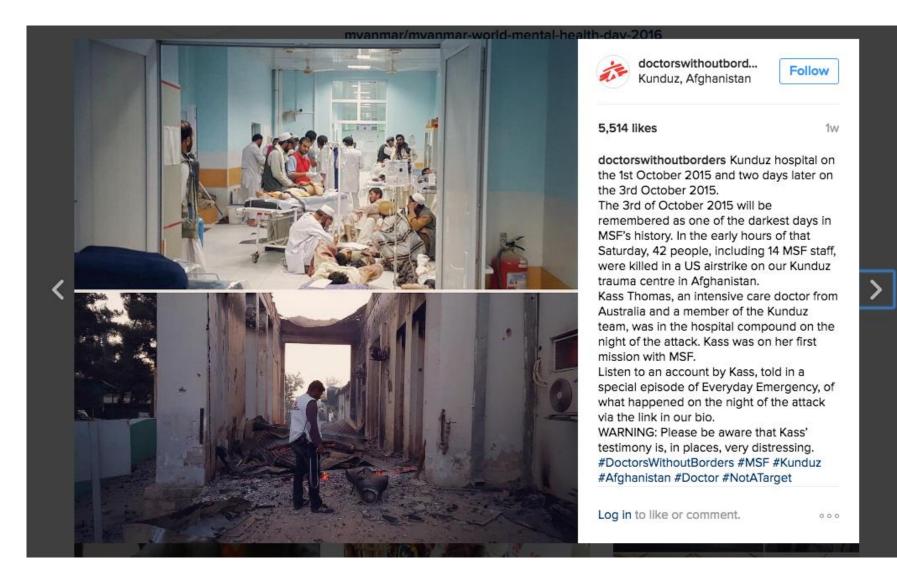
It's not the horrific scenes from that early morning of the attack that I can make out; it's not the deafening sound of the relentless airstrikes, it's not the sights of partially amputated limbs, or the permeating smell of blood. It is a feeling of incomprehensible loss and grief that extends down into that bottomless pit.

Dr Kathleen Thomas is an intensive care doctor from Australia who was on her first mission in Medecins Sans Frontieres/Doctors Without Borders' (MSF) Kunduz Trauma Centre in Afghanistan from May 2015 until the US airstrikes on 3 October.



Dr Kathleen Thomas @ Nic Walker/The Good Weekend

Medicine San Frontieres



Medicine San Frontieres

HOME > NEWS & STORIES > STORIES FROM THE FRONTLINE:

Podcast and Photostory: Doctor recounts the night of Kunduz hospital bombing











03.10.2016



The 3rd of October 2015 will be remembered as one of the darkest days in MSF's history. In the early hours of that Saturday, 42 people, including 14 MSF staff, were killed in a US airstrike on our Kunduz trauma centre in Afghanistan.

The latest news straigh your inbox

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News and stories from the world

RELATED | RECENT

STORY FROM THE FRONT LINE

05.10.2016

Syria: "I have seen people wi injuries that I cannot describ

STORY FROM THE FRONT LINE

03.10.201

One year after Kunduz: Battle

World Wildlife Fund



Choose from a variety of fun emoji

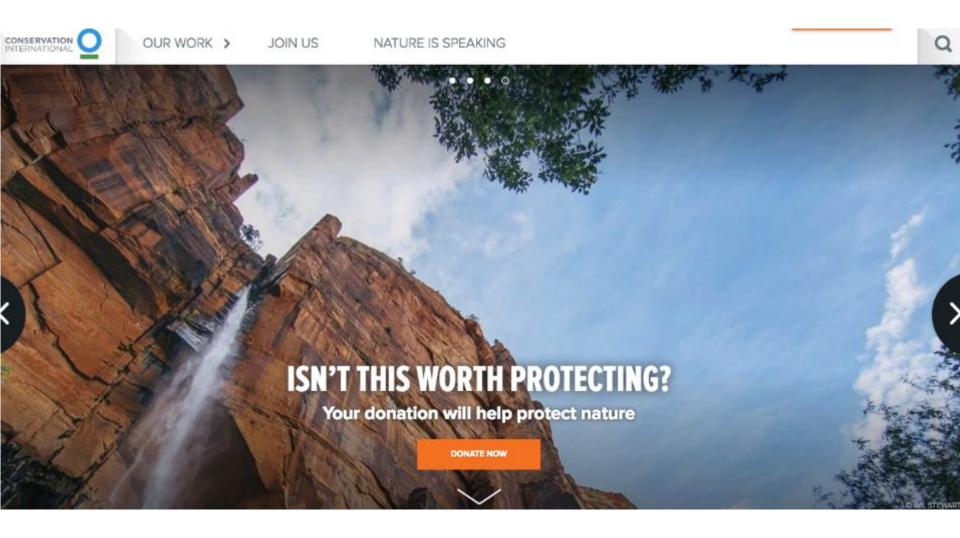




Dog's Trust



Conservation International



Conservation International

How We Work



Explore our science tools

CI measures and monitors the species and ecosystems that we need the most, while making that information available to the governments and businesses that need it.

Explore Our Science Tools



Learn how we inform policy

We combine science with partnerships to inform smart decisions about protecting nature — and provide the funding, training and expertise to make it happen.

How We Inform Policy

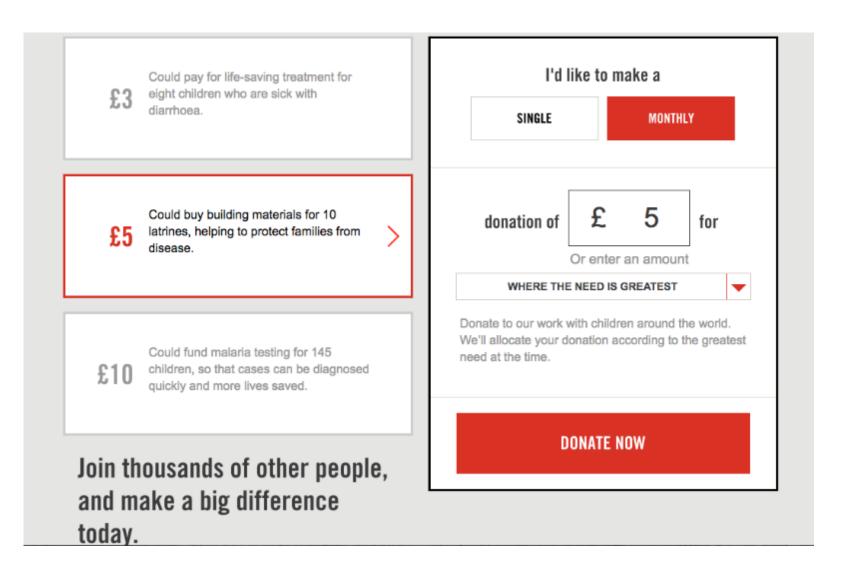


See where we work

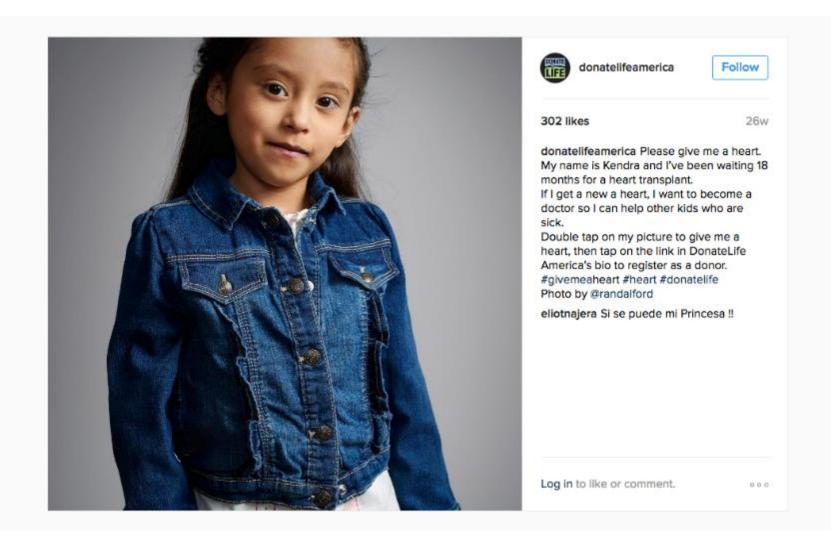
With offices in more than 30 countries, we work directly with the people who live closest to the forests, oceans and grasslands that benefit us all.

Where We Work

Save the Children



Donate Life America





Ford Motor Company Capturing moments that inspire you to Go Further. ford.to/PerfFordVR

1,274 posts 1.7m followers 977 following





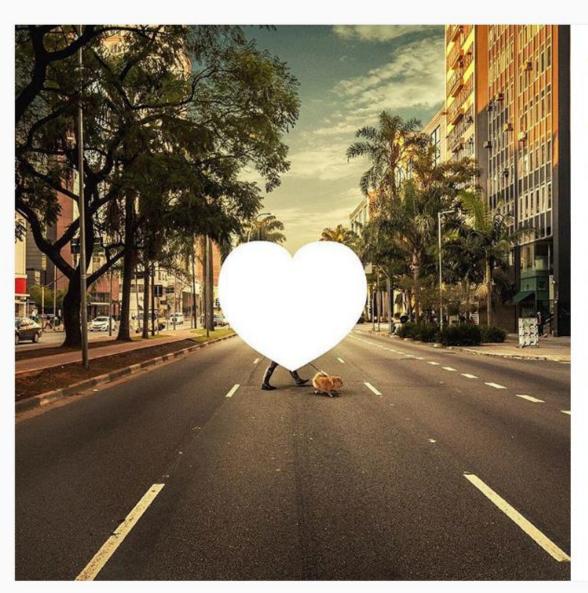














Follow

23.6k likes

47w

ford Go further responsibly. Please, don't like and drive.

view all 68 comments

hdrestrepo I liked it anyway, a very smart way to use Instagram!

qashain @yaradaghistanii @wbeiruti @malakon1989

dakturner @malickbba #greatad #engagement

malickbba I #agree @dakturner #innovative #builtfordtough

sengjueh this is damn good. @betweengreys

mxrz @eurikads

santoshpanda Wow!

coffeeanddrive @andyrnelson @redstarrevolt

v_marini @nyan_nat olha beibe, essa

Log in to like or comment.

National Blood Week



22 push-up challenge



Age UK





Dear Matt,

You may have seen coverage in the media recently about fundraising in the charity sector. As a valued supporter, you are central to our crucial work against poverty, so I wanted to reassure you about the way we work at Oxfam.

The articles, which featured a range of charities including Oxfam, have made a series of allegations about telephone fundraising activities across the sector. The allegations in the press aren't consistent with the findings of our own regular monitoring, but nevertheless we take them seriously and we've taken action as a result.

Your support

Support from people like you is the absolute lifeblood of our organisation, enabling us to help millions of people worldwide. Donating money to such important work should be a positive experience, so we don't do cold calling and never share or sell your data. We're especially careful and sensitive when engaging with vulnerable people. We are also very careful about data protection, making sure our valued supporters can choose their own preferences and control how they are contacted.

We place the highest importance on fundraising standards. We monitor calls, carry out undercover spot checks and make sure our strict guidelines are followed. I've personally tested these robust measures to ensure we are operating in the most ethical way.

Some wise advice from Abraham Lincoln...

'Give me six hours to chop down a tree, and I'll spend the first four sharpening my axe.'



Content strategy

- Links all content to organisational goals
- Ensures consistent messaging
- Builds brand recognition and understanding
- Guides all writers and teams
- Avoids irrelevant content
- Covers people, not just content

Personas and scenarios



Mike

Techie

25-34 single male living with friends

Mike works as a graphic designer in a small agency and one day wants to run his own agency.

He's got an iPhone and a Vodafone 360 H1 by Samsung phone, one personal and one for work. He follows friends and key people in the design industry via Twitter, blogs, and RSS feeds. He uses his iPhone for work emails and his H1 for Facebook.

He uses Twitter to post updates about what he's up to with his project work as well as using it as a tool to find out what people are up to and to invite them to events. He uses Facebook to share personal photos and video and keeps a Tumbir blog to post interesting things he discovers and share them with his friends and followers.



Zoë

18-33 single female living with friends

Socialite

Zoë is studying a Masters in International Development unsure of what the future lies ahead of her.

She is constantly using the Facebook app on her Vodafone 360 M1 by Samsung phone as well as on her PC to upload and tag photos and videos from places she's been to with her friends, as well as to find out and comment on who's been where at which clubnights and parties.

She regularly texts and messages her friends to find out if they've heard about a new pop-up shop she heard about via a flyer, or one-off warehouse party started by friends of friends.



Geoff

35-49 married male with young kids

Cost-conscious

Geoff works as an senior architect in a large practice, and has a wife and a young girl and 6-month baby boy. He thinks the time is right to start looking for a bigger home for his family.

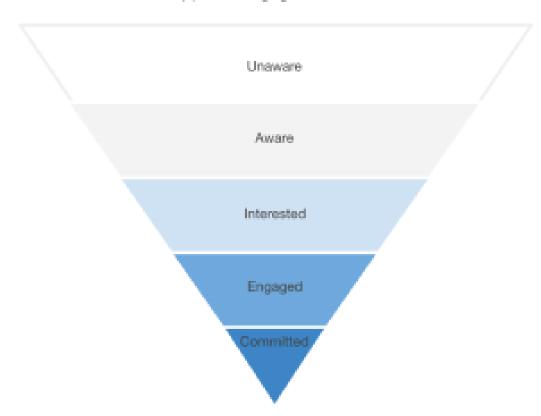
Geoff uses his Vodafone 360 H1 to take photos and videos of prospective sites he visits. He purchased the H1 because of its ability to check email, surf the web, use apps, and take photos and video.

He loves the built-in camera and also uses this phone on holiday to take snaps of the family as it fits in his pocket and doesn't want to carry a large SLR around with him. He likes to upload his photos and video to Flickr and share them with his family and friends. He also creates photo books from his holidays snaps to give as gifts to his parents.

Not just who people are, but what they want and how they behave.

https://blog.kissmetrics.com/user-personas-for-seo/

Supporter Engagement Funnel



- Make supporter feedback easy
- Monitor web mentions, including social media
- Talk to colleagues
- Look at your site search terms
- Spend time with Google Analytics
- Interview supporters
- Run usability tests
- Organise surveys, online and offline

Quick task #1: Talk to your neighbour about one thing you can set in motion tomorrow to learn more about your audiences.

Thinking about social media...

- Clarify and align goals
- Continually audit channels and processes
- Build, maintain and share a detailed content calendar

Stuck for ideas? Maybe...

- Posts on seasonal/current events
- Connect to trending topics people are already talking about Personal stories from people involved in/affected by your organisation
- On-the-ground/behind-the-scenes content
- Facebook Live/Periscope videos
- Selfies
- Ask for advice on questions/issues you're organisation is facing
- Polls that are genuinely intended to engage people
- Fill in the blank posts
- Excerpts from blog posts
- Expert tips or advice
- Links to news stories or thought leadership pieces relevant to your work

Stuck for ideas? Think blogs...

- 20 best, 50 new, 10 reasons to...
- Profiles
- Guest writers
- Picture essays
- How-tos
- Problems and solutions
- Q&As
- Comparisons
- Interviews
- News features
- Predictions
- Day-in-the-life
- Expert debate
- Commemorative/end-of-year features
- Sneak peeks
- Celebrity interviews
- And so on and so on and so on...



Your site is a conversation with your visitors.

Structuring information



Welcome to GOV.UK

The best place to find government services and information Simpler, clearer, faster

Search GOV.UK

q

Popular on GOV.UK

Universal Jobmatch job search

Renew vehicle tax

Log in to student finance

Book your theory test

Employment and Support Allowance

Benefits

Includes tax credits, eligibility and appeals

Births, deaths, marriages and care

Parenting, civil partnerships, divorce and Lasting Power of Attorney

Business and self-employed

Tools and guidance for businesses

Childcare and parenting

Includes giving birth, fostering, adopting, benefits for children, childcare and schools

Disabled people

Includes carers, your rights, benefits and the Equality Act

Driving and transport

Includes vehicle tax, MOT and driving licences

Education and learning

Includes student loans, admissions and apprenticeships

Employing people

Includes pay, contracts and hiring

Money and tax

Includes debt and Self Assessment

Passports, travel and living abroad

Includes renewing passports and travel advice by country

Visas and immigration

Visas, asylum and sponsorship

Working, jobs and pensions

Includes holidays and finding a job

Reliable, easy to understand patient information from Cancer Research UK



Your cancer type

Start here if you know your cancer type — for everything from symptoms to coping after treatment.

- Breast cancer
- Bowel cancer
- Cervical cancer
- Lung cancer
- Pancreatic cancer
- Prostate cancer

More cancer types [+]

Clinical trials and research

Find plain English summaries of trials currently recruiting people in the UK, recent research or look at trial results.

Also find information about different types of trials, how they are planned and more about taking part.

Go to Clinical trials and research

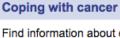


Cancers in general

Find general information about cancer including:

- Types of treatment
- Cancer drug finder
- What is cancer
- Causes of cancer
- Cancer symptoms
- Urgent referral
- Cancer tests
- Questions and answers

Go to 'Cancers in general'



Find information about coping from managing symptoms and side effects to dealing with finances:

- Coping physically
- Coping emotionally
- Coping practically

Go to 'Coping with cancer'

Dying with cancer

· Your tips and stories



- Increase text size
- Decrease text size
- Print page
- Glossary
- e-Newsletter

The flu vaccine and cancer

Cancer or its treatment can increase the risk of catching flu.

Find out about getting the flu vaccine.

WE CAN'T DO IT WITHOUT YOU

Run, bake, tweet, give, shop, speak out, even sky dive - how will you be part of the generation to end extreme poverty?



ERHAN WILL SORT THE THRILLERS



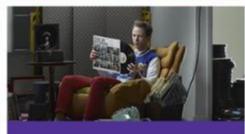
SYRIA CRISIS



IBRAHIM WILL SPREAD THE WORD



BILL WILL BEAT HIS PB



JOE WILL SHOP VINYL



YEMEN CRISIS



Oxference of general graphs of general graphs of sairstrikes.





About us Jobs Volunteering Media centre Contact us Search Q

Help and support

In my area

Fundraising and events

Donate

Shop

Help and support



Help and support

For parents

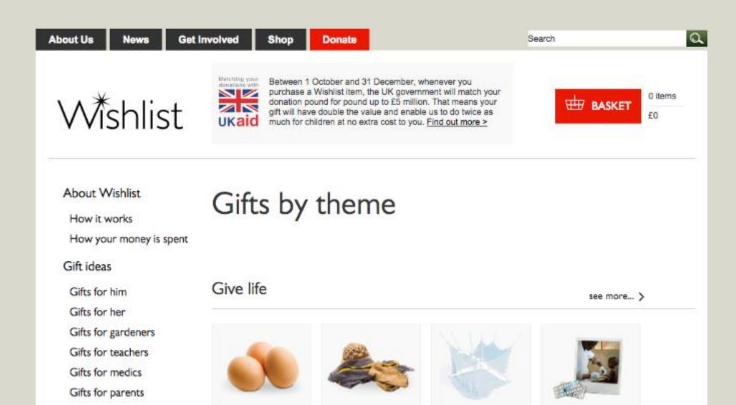
For young people

For children

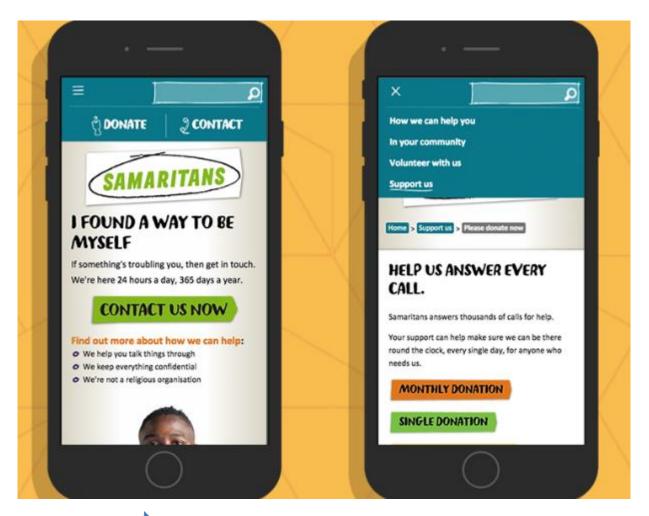
For professionals











5%

40% mobile engagement

http://www.siftdigital.com/what-we-do/samaritans-digital-delivery

I want [my reader] to know that [....] so that [....]

- I want to share information about...
- I want to answer supporters' questions about...
- I want to sell as many charity gifts as possible
- I want visitors to make it as easy as possible to buy gifts from us
- I want to increase membership numbers
- I want people to understand the impact that becoming a member will have

Quick task #2

Write an objective for a piece of writing you've worked on recently.

I want [my reader] to know that [....] so that [....]

Once you have your objective...

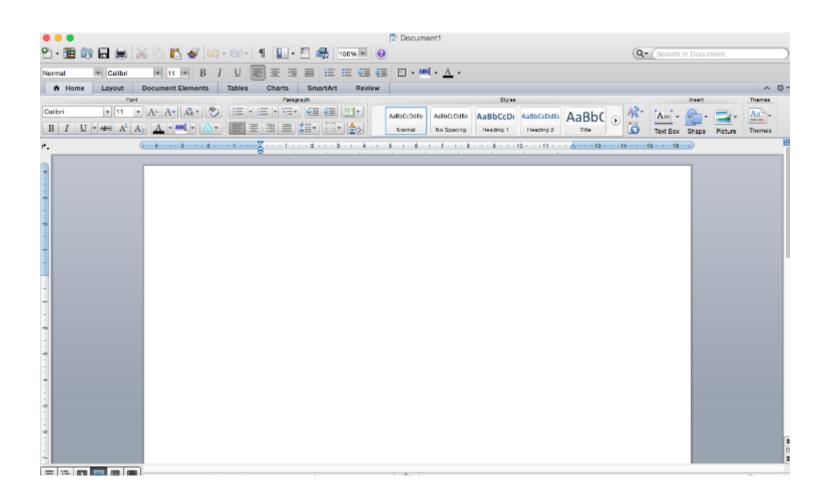
 Translate it into a key message (and secondary messaging if necessary) What's in it for me?

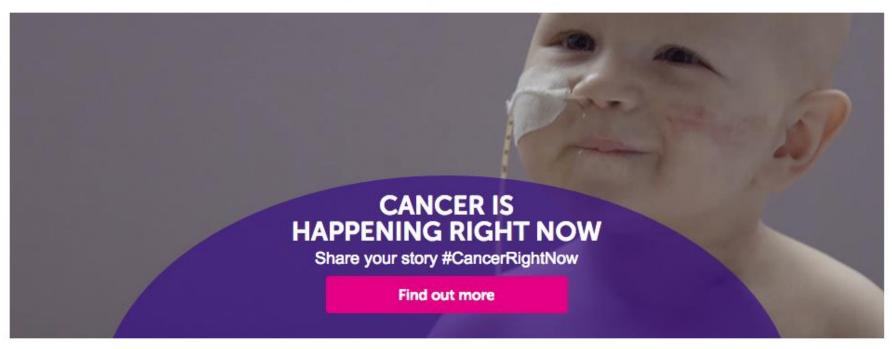
So what?

Shape your content around your messages by:

- Adopting your personas
- Listing the questions and objectives people might have
- Ordering those questions according to your messages
- Losing all irrelevant content
- Thinking about the most effective way to provide answers.

Structuring and SEO, or making sure you get the right messages heard









Search

Q

DONATE

Log in or register

BOOK A FURNITURE COLLECTION

HEART HEALTH

GET INVOLVED

SHOP

RESEARCH

COMMUNITY

ABOUT US

FILL BAGS, FUND RESEARCH

Sarah has never known life without a heart condition, but Dr Sonya Babu-Narayan's research helps to identify the best times for surgery, which could save her life.

Fund more research by donating your unwanted stuff to our shops.

BAG IT. BEAT IT.







Commission us Text size: smaller | bigger | reset

Donate

Q



Give Monthly Give Today

15 10 8 2

Cother amount Donate

For every £1 donated, we spend 91p on charitable activities, 3p on governance and pension finance costs and the remaining 6p on raising the next £1

Believe in Me

Black History Month

Sam's story

We believe a child's future should never be defined by their past

Watch the video »



Find out from Barnardo's CEO, staff and supporters why our work is so important. 6 ways you can help

Get involved:



Donate

Donate online and support our vital work with children

Stay up to date Barnardo's News & Events

News



Independent Anti-Slavery Commissioner's report launched 12/10/2016



Search P

About us How we help Ways to give Get involved News & Blogs Shop



NEWS & BLOGS



GET INVOLVED





DONATE

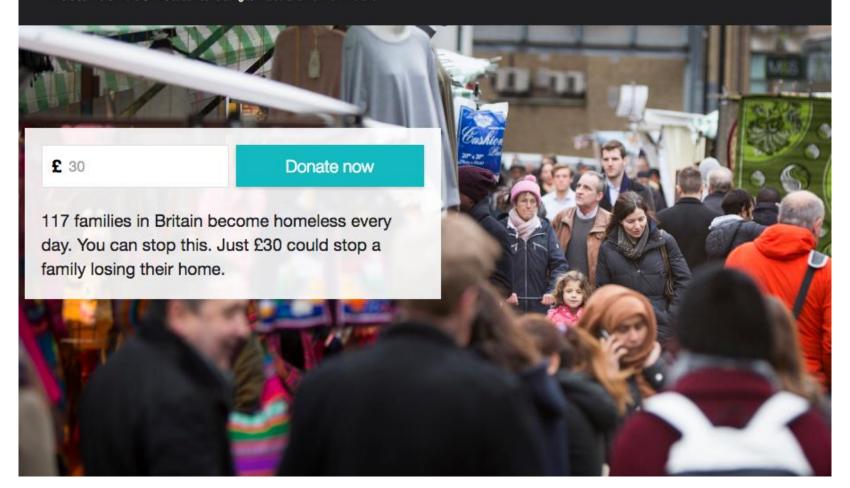
One-off

Monthly

Choose site: England Scotland

Live elsewhere in the UK? Get advice relating to Wales and Northern Ireland

Shelter



Create Word templates that mirror what reading online is really like

NOISE NOISE

Body copy here

MORE NOISE MORE NOISE **MORE** NOISE **MORE** NOISE MORE NOICE

Create Word templates that mirror what reading online is really like

REAL WORLD REAL

WORLD REAL WORLD

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REAL LD

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REAL WOR

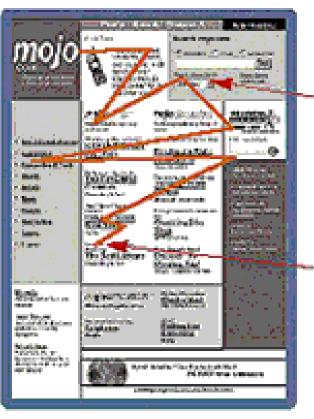
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REAL WORLD REAL

WODID REAL

WHAT WE DESIGN FOR... THE REALITY...





Look around feverishly for anything that

- a) is interesting, or vaguely resembles what. you're looking: fort and
- b) is clickable.

As soon as you find a halfway-decent match, click.

If it doesn't pan out, click the Back button and try again.

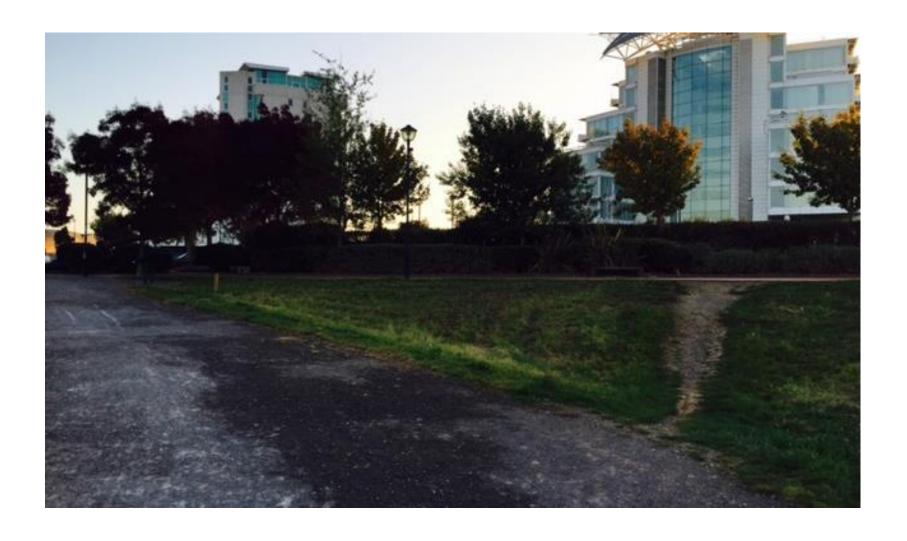
Image from 'Don't Make Me think' by Steve Krug (which you should buy)

55%

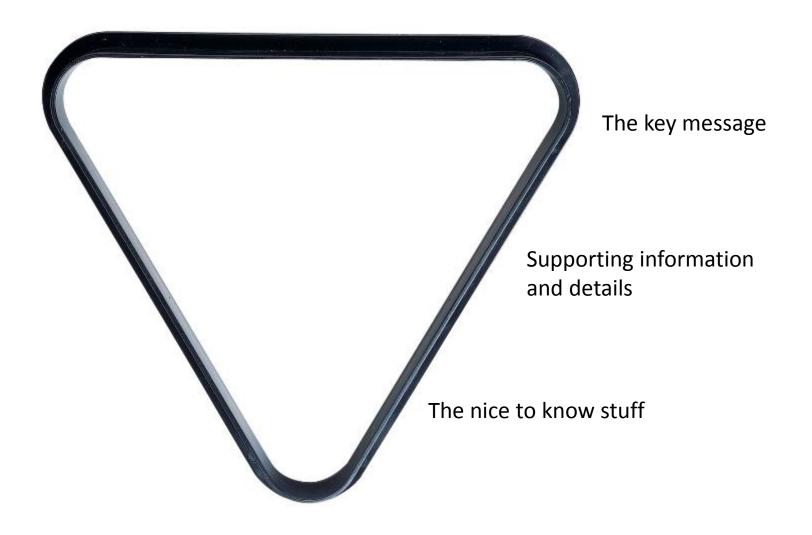
of readers spend fewer than 15 seconds actively on a page

- Navigation
- Search
- Design
- Technology

Create the path of least resistance



The inverted pyramid



Clean water means health, income and education - especially for women and kids.

Learn how in three minutes. Watch the video.







Home News

About us

Get involved

Campaigns & research

Parents

Activity centres

Members' area & Go!

You are here: Home » Get involved » Volunteer

Register your interest in

Girlguiding Volunteer

Ways of volunteering

Why volunteer

FAQs

Employee supported volunteering

Peer Education

Register your daughter

Support Us

About Rainbows

Make a Rainbow

About Brownies

About Guides

About The Senior Section

Volunteer with Girlguiding

Girlguiding is the leading charity for girls and young women in the UK. By volunteering with us, you can help us create amazing opportunities for thousands of girls around the UK.

Guiding happens thanks to more than 100,000 amazing volunteers – men and women like you who give their time to ensure that we are active all over the UK, and beyond.

Everyone's welcome

Girlguiding welcomes volunteers of all backgrounds, ages, cultures, faiths and abilities. We are flexible and

volunteering can be arranged to fit around a busy lifestyle. You can volunteer to help out with:

Rainbows aged five to seven

Brownies aged seven to ten

Guides aged 10 to 14



'I've found that some of the most fun things I have done in life have been through volunteering.'

f ∞ 🚼 🖶 🛚 🕂

Victoria, Girlguiding volunteer





Home > Get involved

Join more than 100,000 volunteers and supporters who make a real difference to the experiences that we offer to girls and young women



Join Girlguiding

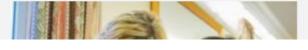
Take the first step to joining us - register your daughter's interest in Girlguiding



Become a volunteer

Join our amazing team of volunteers - whether you've got lots or only a little time to spare

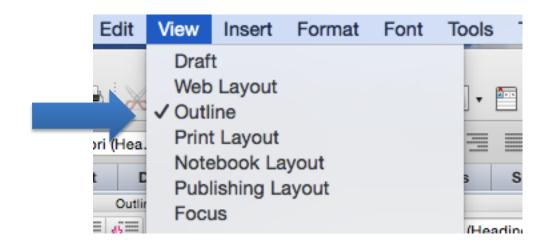


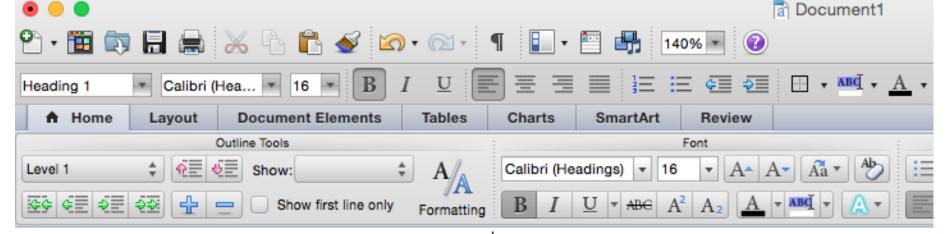




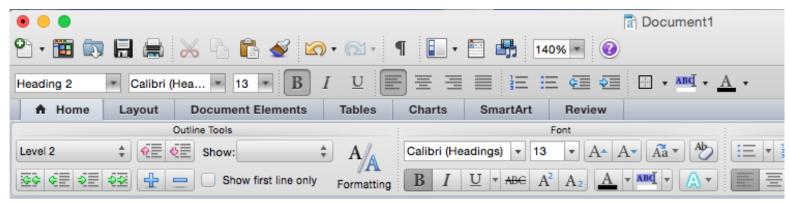








- <H1>Keyword-led summary, related to key message
 - <H2>Supporting message 1
 - Info that backs up the message, relevant to audience
 - Info that backs up the message, relevant to audience
 - <H2>Supporting message 2
 - Info that backs up the message, relevant to audience
 - Info that backs up the message, relevant to audience
 - <H2>Supporting message 3
 - Info that backs up the message, relevant to audience
 - Info that backs up the message, relevant to audience
 - <H2>Supporting message 4
 - Info that backs up the message, relevant to audience
 - Info that backs up the message, relevant to audience



- <H1>Keyword-led summary, related to key message
 - <H2>Supporting message 1
 - <H2>Supporting message 2
 - <H2>Supporting message 3
 - <H2>Supporting message 4

A few important points about SEO

3er BMVV

3er BMW - Fahrspaß pur!

Autohaus BMVV

Sie suchen ein BMW Autohaus?

Behörde Fahrzeuge Anschaffung Fahrzeugverkauf an Behörden

Behörde Fahrzeuge Beschaffung Fahrzeugbeschaffung für Behörden bei BMW

Beschaffung Fahrzeuge Behörde

Beschaffung von

Behördenfahrzeugen bei BMW

Blaulichtfahrzeug BMW

Für Polizei, Notarzt und Feuerwehr-Blaulichtfahrzeuge von BMW

Blaulichtfahrzeug Notarzt

Schnell am Einsatzort - mit einem Notarztwagen von BMW

BMW 316

Informationen zum BMW 316

BMW/318

Informationen zum BMW 318

BMW/318i

BMW 318i - Design und Fahrkultur

BMW 320

Probefahrt mit einem BMW 320?

BWW 330

Faszination BMW 330

BMW 3er

BMW 3er Editionen

BMW 5er

BMW 5er Serie

BMW 6er

Das BMW 6er Coupé

BMW Ausbildung

Stellenangebote bei BMW

BMW Autohändler

BMW Autohändler Adressen

BMW Autohaus

BMW Autohaus finden

BMW Felgen

BMW Zubehör Felgen

BMW Neuwagen

Sie suchen einen BMW Neuwagen? Unsere Suche nach BMW Händlern in Ihrer Nähe bietet schnellen Zugriff auf BMW-Autohäuser in Ihrer Nähe, wo Sie sich die BMW Neuwagen in aller Ruhe und Ausführlichkeit ansehen können. BMW Neuwagen - Sie erhalten von uns Adresse, Telefon und Website der BMW-Händler in Ihrer Nähe. Suchen Sie über Postleitzahl, Stadt oder Name des BMW-Partners. BMW Neuwagen - In jeder Abteilung unserer BMW Niederlassung arbeiten Fachleute für Sie. Unsere Mitarbeiter werden durch intensive Schulungen der BMW AG immer auf dem aktuellen Stand des Wissens gehalten. BMW Neuwagen - Mit diesem Know-how erarbeiten sie garantiert immer die Lösung, die sich am besten an Ihre Bedürfnisse anpasst. In einem unserer vielen Autohäuser in ganz Deutschland können Sie sich rasch und unproblematisch für eine Probefahrt in Ihrem Lieblings-BMW Neuwagen anmelden. Egal, worum es geht: um die Absprache eines Service-Termins, eine Reparatur oder die Finanzierung Ihres Neuen oder Ihres neuen Gebrauchten, BMW Neuwagen - Sympathisch und kompetent. Unser Team ist immer im Einsatz für Sie. Bei uns ist immer was los! Langeweile kommt in unserer Niederlassung nicht auf.

Hier finden Sie Informationen zum Thema: BMW Neuwagen gesucht?.

Ein BMW Neuwagen gesucht?

BMW Neuwagen - Regelmäßig bieten wir Ihnen neue Angebote, bringen Ihnen Aktuelles über die neuesten BMW Modelle nahe und organisieren Veranstaltungen aller Art. Bei uns werden Sie gut informiert und gut unterhalten. BMW Neuwagen -Egal, welche Frage Sie an unsere Profis haben: in unseren Filialen sind Sie als unser Kunde oder als neugieriger Interessent immer herzlich willkommen. BMW Neuwagen - Wenn Ihnen das BMW-Portal im Internet Appetit gemacht hat, besuchen Sie doch einmal eine Niederlassung ganz in Ihrer Nähe - hier können Sie unseren Mitarbeitern Löcher in den Bauch fragen, BMW Neuwagen - Haben Sie Interesse an einer Probefahrt in Ihrem Wunsch-BMW? Kein Problem! Bei unseren Niederlassungen können Sie sich jederzeit für eine Probefahrt in einem unserer Automobile anmelden. In unseren Niederlassungen bekommen Sie einen Vorgeschmack auf die Freude am Fahren. BMW Neuwagen - Der Hol- und Bring-Service, Nutzen Sie die Flexibilität Ihres BMW Partners, So verlieren Sie keine unnötige Zeit. Viele BMW Autohäuser führen nicht nur die Wartungs- und Reparaturarbeiten an Ihrem BMW fachgerecht aus. Sie holen das Fahrzeug auch direkt bei Ihnen zu Hause oder im Büro ab und bringen es Ihnen nach Beendigung der Arbeiten wieder zurück.

Ihr neues Auto - ein BMW.

BMW Neuwagen - Fragen Sie Ihren BMW Partner, welchen Service er Ihnen anbieten kann, damit Sie möglichst lang mit Ihrem BMW Neuwagen Freude haben. Sollten Ihre Arbeitszeiten trotz erweiterter Öffnungszeiten bei Ihrem BMW

1 3 5 6 7 X3 X5 Z4 M

Neue Automobile





Freude am Fahre

BMW 5er Limousine -Automobile Leidenschaft.

Details







BMW 1er

Produktinformationen



BMW 3er

Limousine | Touring Coupé | Cabrio



BMW 5er

Limousine | Touring



BMW 6er

Coupé | Cabrio



BMW 7er

Produktinformationen



BMW X3

Produktinformationen



BMW X5

Produktinformationen



BMW Z4

Produktinformationen



BMW M Modelle

M3 Coupé | M3 Cabrio M5 Limousine | M6 Coupé

Heue Automobile direkt

Fahrzeug konfigurieren Infomaterial bestellen Händler suchen Probefahrt vereinbaren Finanzierung berechnen

Weitere Specials

BMW 1er

BMW Ser Limousine

BM/V 6er Coupé

BM/V 6er Cabrio

BM/V 7er

BMW X3

BMWV X5

BMW Z4

BM/V M5

BMW M6

BMW Z4 M

Gewährleistungen

Informationen zu den Gewährleistungen beim Ka eines BMW.

Mehr



WWF-UK

Our Mission

Our mission is to build a future in which people live in harmony with nature. From our experience as the world's leading independent conservation body, we know that the well-being of people, wildlife and the environment are closely linked. That's why we take an integrated approach to our work.

We're striving to safeguard the natural world, helping people live more sustainably and take action against climate change. We spend a lot of



WWF Panda Logo

To find out more about our work and how you can get involved, choose your local office below:

Choose your local office below:

- WWF International
- Fundación Vida Silvestre Argentina
- WWF Հայաստան
- WWF Österreich
- WWF Australia
- WWF Azerbaijan
- WWF-Belgique
- WWF Belize
- WWF Bhutan
- WWF Bolivia
- Heart of Borneo Forests
- WWF-Brasil
- WWF В БЪЛГАРИЯ
- WWF-Cambodia
- WWF-Canada
- WWF-Caucasus
- WWF Chile
- WWF (中國)
- WWF Colombia
- WWF Hrvatskoj
- WWF Danmark WWF Ecuador
- WWF European Policy Office
- WWF Suomi WWF France
- WWF Deutschland
- Greater Mekong
- WWF Hellas
- WWF Guatemala WWF Guianas
- WWF Honduras
- WWF 香港

rnank you for your patience.

Sorry, the map is only available with JavaScript enabled.

Write for people, not search engines.

- Engaging, unique content
- Sharable content
- New content
- Well-crafted content

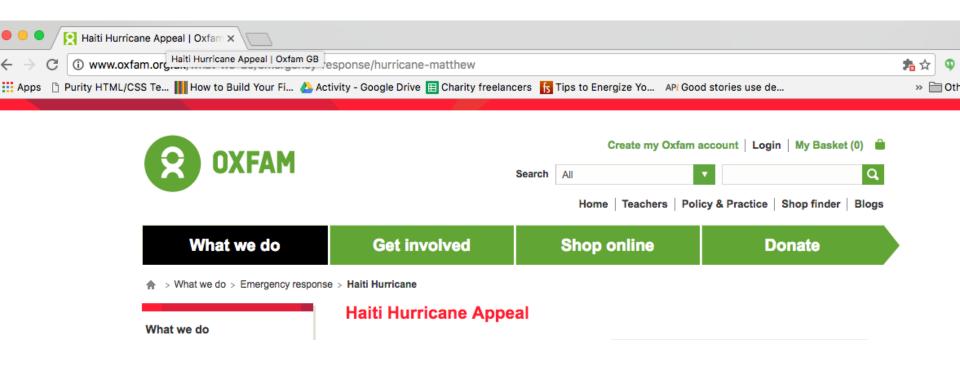
Title tags <title>

- Included in Google searches, browser headings and on referral sites
- Keep to 55 characters or fewer
- Keywords upfront
- Charity name at the end
- Make sure it's relevant

Haiti Hurricane Appeal | Oxfam GB

www.oxfam.org.uk → What we do > Emergency response ▼

We urgently need your help to reach the people in Haiti who are worst affected by Hurricane Matthew, one of the most powerful Atlantic hurricanes in recent ...





Haiti Hurricane Appeal | Oxfam GB

Hurricane Matthew, one of the most powerful Atlantic hurricanes in recent years, has slammed into Haiti. The south west of the country has been hit hardest and houses some of the country's poorest and most vulnerable people.

OXFAM.ORG.UK

Prostate Cancer UK - We fight to help men survive and have a better ... prostatecanceruk.org/ •

A UK-based non-profit provides information and support. Also funds research for this disease.

Prostate Cancer UK - Join our fight to beat cancer

Ad menunited.prostatecanceruk.org/ ▼ 020 8222 7666

Help us stop prostate cancer being a killer. Find out how to get involved today!

Donate · Learn More · Volunteer · Find Support

Headings <h1>

- Non-cryptic
- Use your users' words
- Summarise the main message
- Use an eye-catching statement, question or call to action
- Eight words is an ideal length
- Avoid only using nouns or product/campaign names

From a 2011 Content Marketing Institute study of 150,000 web articles:

- Eight-word headings get 21% more clicks than average
- Headings with colons or dashes increased clicks by 9%
- Question marks get more clicks than exclamation marks or full stops

Links

- Think about screen readers
- Be as specific as possible
- Avoid 'click here' or 'find out more'
- Be careful with embedded links
- Mirror links with landing pages
- Make visited links obvious



INFORMATION AND SUPPORT>

How can we help you today >

I've finished treatment >

I have just been diagnosed with cancer >

Someone I know has cancer >

I'm looking after someone with cancer >

Browse cancer types >

There are more than 200 different types of cancer, each with its own name and treatment.

Search cancer types

Q

In your area >

Find out about support groups, where to get information and how to get involved with Macmillan where you live.

Place, town or postcode



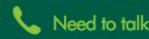


Not Alone campaign

Shop

Miss You Already

Donate now



Need to talk? Call us free*> 0808 808 00 00 Monday to Friday 9am-8pm



Support our appeal

Splitting up is heart-breaking enough – it shouldn't leave you homeless as well.

Donate now >



We need more affordable homes – demand the government takes action?



Will you donate to help us find people safe, secure places to live?



Want to challenge yourself and help fight homelessness?



Join our membership

Mind's members are at the heart of our work. Become a member and you'll join a growing group of people who play a part in everything we do – and who are determined to make sure that no-one faces a mental health problem alone.



Run for Mind

Running feels great! Sign up to run with Mind and help us make sure everyone with a mental health problem has somewhere to turn for advice and support.



Take action in a campaign

Stand up and speak out on the real issues that affect people with mental health problems every day. Because we won't give up until everyone







Donate

Make a donation

Leave a gift in your Will

Where your money goes

Sign up for an event

Choose your cycling challenge
Find the right run for you
Sign up for a walk or trek

Support us

Join our patient involvement network

Order a fundraising pack

Event fundraising materials

Volunteer for us

Give your time to help beat heart disease. Meet new people and learn new skills - sign up as volunteer today.

Campaign for us

Help us protect heart health and fight for better services for heart patients. Join our current campaigns.

Become a corporate partner

From raising money, to raising awareness, corporate partnerships are vital to helping us beat heart disease.

Just Walk

Walk all over heart disease with Just Walk. Organise a walk and raise money for life saving heart research.

BHF in your area

Discover the BHF's work in Wales, Scotland and Northern Ireland and find out how you can get involved.

School and youth group events

Get free lesson plans and teaching resources, get your children more active, and raise money for the BHF.



Caramel-Coated Apples Could Leave You With Food Poisoning This Halloween

COMMENT | UK LIFESTYLE



Quadriplegic Man Shares First Dance With Wife Two Years After Wedding



Bratz Dolls Get Makeover To Become Inspirational Women Who Changed The World

1 UK LIFESTYLE NEWS



Parents Told Baby Born With
'Inoperable Cancer' Share Their Joy As
She Gets Second Chance At Life
COMMENT | UK LIFESTYLE



Man's Girlfriend Thinks His T-Shirts Are All The Same Colour, So He Did This

COMMENT | UK STYLE



Dad Finds Brilliant
Way To Get His Son
To Eat Everything... R
Kelly And Lionel
Ritchie Remixes
COMMENT |
UK LIFESTYLE



Plane Passengers Film
As Woman Gives
Birth At 30,000Ft
COMMENT |
UK LIFESTYLE

Come to Kerry Farm.

papworthtrust.org.uk/autism

Holidays & supported breaks
for people with autism.

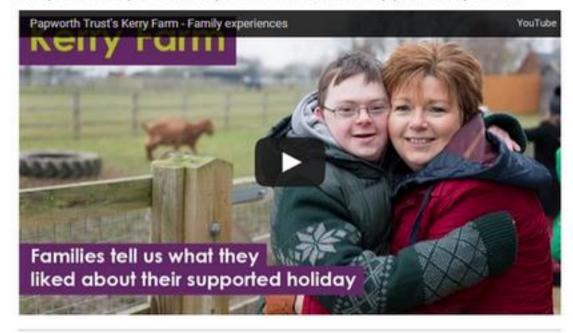


Leisure, sports and social



A holiday with support

Kerry Farm is a place where you can have the holiday your family needs.

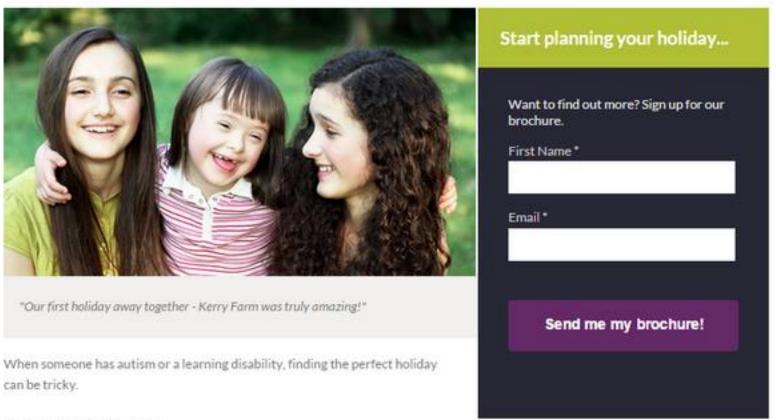


You'll have a chance to talk about your family and the challenges that you face before you arrive at the farm.

At the beginning of your holiday at the farm, you'll meet the other families staying with us and take a tour of the farm.

Holidays for People with Autism

Kerry Farm provides supported holidays for disabled people

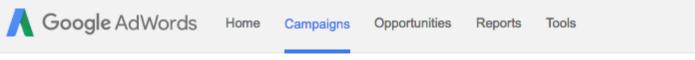


At Kerry Farm we offer you:

http://www.platypusdigital.com/portfolioitem/papworth-trust-case-study/

Google Keyword Planner

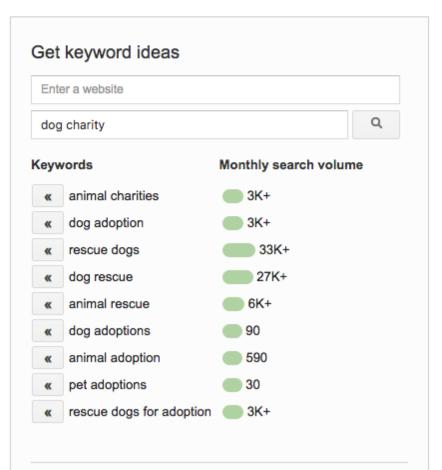
- -To get more people to your site, get familiar with Google Adwords
- -Set up a Google account
- -Search for 'Google Keyword Planner'
- -Sign in to AdWords and select 'Tools' then 'Keyword planner'
- -Select 'Search for new keywords...'
- -Enter the keyword or phase you're thinking of using in the 'Your product or service' box
- -Choose what to target (eg you can change the location to see what people are searching for in a particular city or country)
- -Click 'Get ideas'
- -Click 'Keyword Ideas' under the bar chart
- -See how many people are searching for that term, and by clicking on the 'Avg monthly searches' column in the 'Keyword (by relevance) table', see the most popular related terms.



Create ad groups



Select campaign settings



Review ad g

Create ads

Once you know what search terms people are really using, use them – especially at the beginning of your headings and title tags.

The actual writing, or the power of keeping things simple

Eat Italian Meal For Two With Wine for £19 at Verde Pizzeria



Discount 56% Price £19

The Spaghetti Western film genre is noted for its good use of extreme close-ups, bad use of tomato sauce during gunfights, and tasty use of mozzarella wagon wheels. Get set with a backstage pasta from Groupon. ... more.

Deal ends: 23:59

View it!

Three-Course AA rosette Chinese Meal With Prosecco For Two from £34 at Le Chinois Restaurant and Bar (56% Off)

1 81% of 75 customers recommend



Select from Options

Three-course chinese meal with prosecco for two

£34 £77 | Save £43

7 bought

Three-course chinese meal with prosecco for four

£68 £156 | Save £88

0 bought

BUY!



GIVE AS A GIFT

The Deal

This adventure into a world of enticing Eastern flavours can begin with crunchy prawn toast (usually £7), capital spare ribs tossed in barbecue sauce (£8) or vegetarian spring rolls (£6). The main-course options include sweet and sour pork with lychees (£12), ma po tufu with minced pork (£9.50), and glazed chicken with teppanyaki sauce. Diners will tuck into egg-fried rice (£5) as an accompaniment, and round off the meal with dessert such as sago with fresh mango or tart of the day (all £6). Alongside their feast, guests will sip a glass of Prosecco each (£7.50).

O Limited Availability!

SHARE THIS DEAL







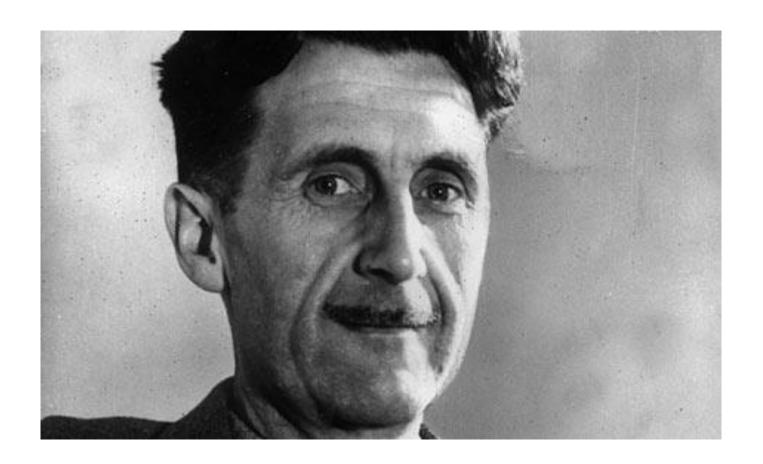




In a Nutshell

Feast on a three course AA rosette

To write for the web, think like George...



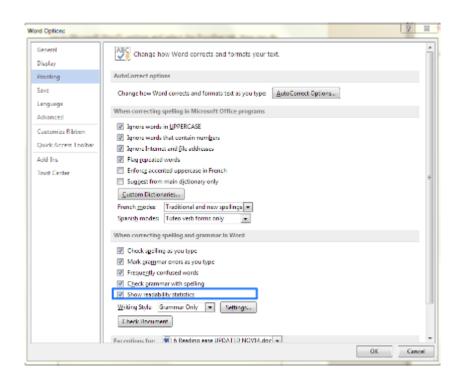
Write like you speak

Remember...

- 15-20 words per sentence
- No more than three sentences per paragraph
- One sentence paragraphs are fine
- So are 'And', 'But' and 'So'
- Think verbs, not nouns
- Mirror the rhythm of speech
- Edit. Edit. Edit.

And...

- Bullets
- Bold
- Boxes
- Subheads
- Layered content



Counts -	
Words	658
Characters	3281
Paragraphs	30
Sentences	45
Averages —	
Sentences per Paragraph	2.0
Words per Sentence	13.8
Characters per Word	4.7
Readability	
Passive Sentences	2%
Flesch Reading Ease	59.2
Flesch-Kincaid Grade Level	8.4
	O

Support in your area

Information and support workers

Peer support service

Parkinson's nurses

Health and social care professionals

Self-management programme

Helpline

Local groups

Publications

OUR PEER SUPPORT SERVICE

Our free peer support service puts you in touch with a trained volunteer who has a similar experience of Parkinson's to you - someone who understands. The service is for people with Parkinson's and carers.

Call 0808 800 0303 and ask for the peer support service.

Many people have found that sharing experiences this way really helps them to find a good way to live with Parkinson's.

What can I use the peer support service for?

You can use the service to talk to a trained volunteer about anything to do with Parkinson's.

This might be:

- personal experience of treatments
- ways of coping with Parkinson's
- ways of caring for someone with Parkinson's



Our volunteers are also happy to help if you just want a good chat with someone in the same boat as you.

How does the peer support service work?

We will match you with a trained volunteer with a similar experience of Parkinson's. They will phone you at a time that's convenient to both of you.

You can arrange to have up to 6 sessions with your volunteer.

Is the neer support service confidential?

Our publications



Free publications on all aspects of Parkinson's

Website feedback

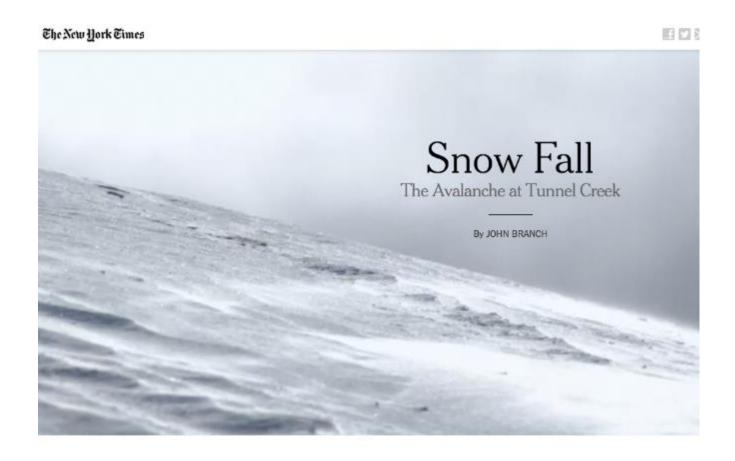
What do you think of our website? If you notice any issues or anything we might have missed, please let us know.

Or, if you just want to tell us what you think it would be great to hear from you.

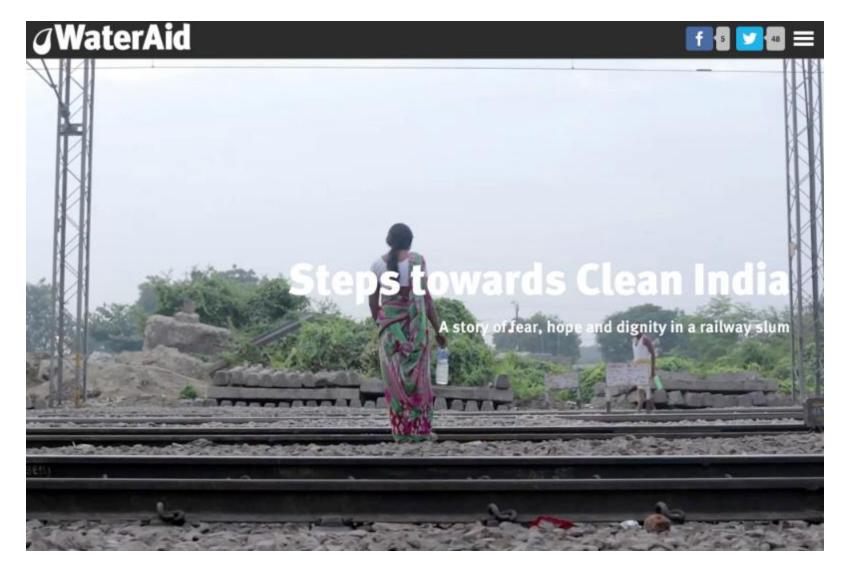
Send us your feedback



Powerful long online copy is definitely possible too...



WaterAid, using shorthand.com



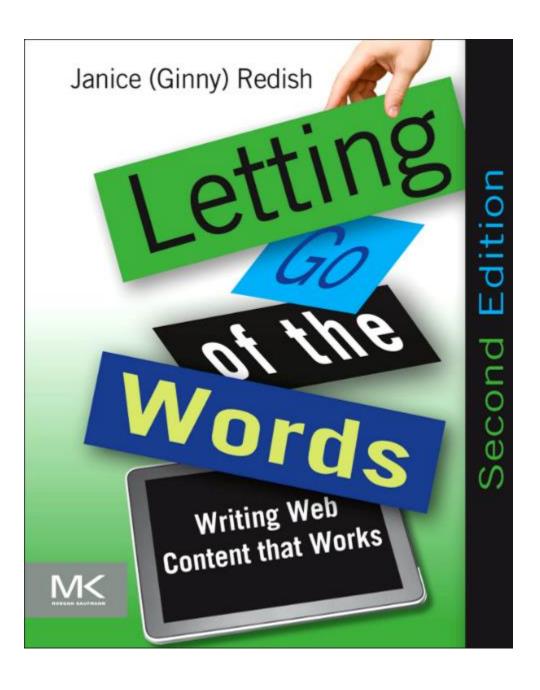
http://www.cleanindia.wateraid.org/

- Shorthand.com
- Medium.com
- Racontr.com
- AesopStoryEngine.com

Check for misinterpretation



http://www.theguardian.com/voluntary-sector-network/2015/jul/27/the-backlash-over-charitys-awareness-campaign-made-us-rethink-our-work



Steve Krug



DON'T AKE THINK

A Common Sense Approach to Web Usability

Thank you.

And if you ever want to get in touch, I'm matt@mattkurton.com or @mattkurton