

#### YOU CAN'T GO BACK TO YESTERDAY

#### Deadlines! I love 'em.



#### I love the whooshing noise they make as they fly by.

**Douglas Adams** 



#### helping you to help others

**Trainer: Eileen Browne** 



#### Welcome

#### NAME and JOB ROLE

# If I was at my best what would I ACHIEVE?

#### (More? Better? Different?)



# **Working Together**

- Confidentiality
- There's no such thing as a silly question
- Experiment and take risks see possibilities not limits
- Respect space and values for others
- Participation involvement/contribution
- Bit of fun!





#### **Quick Question**

What do these two terms mean to you?

- Efficient
- Effective







#### Definitions

- Efficient doing things right
- Effective doing the right thing





#### Personal Effectiveness Managing Time is about...

- Goals
- Awareness and Planning
- Developing positive habits

• Focus on High "Pay Off" activities



# Managing Time Effectively is about...

- Goals and HPA's (high payoff activities)
- Awareness and Planning
- Developing positive habits
- It is not (or is less) about...
  - Overly complex prioritising systems
  - Being a 'Super Human Being'
  - This way or the highway



## What's the problem?



#### **Poor or unclear Job Description**





## What Am I For?

- Fundamental
- Outcome

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to help others

Requirement

Outcomes attached to my post are....



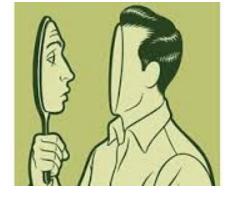
#### Awareness

- Be clear on what you SHOULD be doing
- Know what your High Payoff Activities are
- Pin point your priorities

#### Action

- Write (consider) your job description in terms of results required
- Define the measures for those results







Q1 Urgent & Important	Q2 Not Urgent But Important
Q3 Not Important But Urgent	Q4 Not Important & Not Urgent



Q1 Urgent & Important	Q2 Not Urgent But Important
Q3 Not Important But Urgent	Q4 WASTE
	<ul> <li>Irrelevant mail and calls</li> <li>Trivia</li> </ul>
	<ul> <li>Unproductive activities</li> <li>Stuff we like to do</li> </ul>



Q1 Urgent & Important	Q2 Not Urgent But Important		
Q3 INEFFECTIVE	Q4 WASTE		
<ul> <li>Interruptions</li> </ul>	<ul> <li>Irrelevant mail and calls</li> </ul>		
•Some calls	●Trivia		
•Some mail	<ul> <li>Unproductive activities</li> </ul>		
•Some reports	•Stuff we like to do		
•Unprepared meetings			
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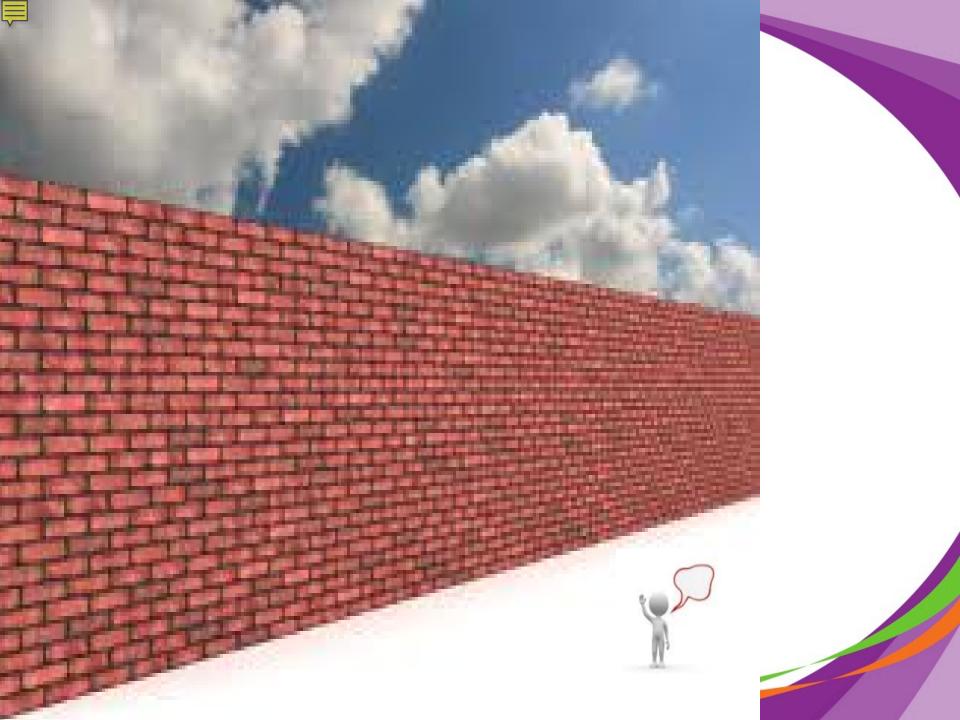


Q1 HARVEST	Q2 Not Urgent But Important
<ul> <li>Genuine crises</li> <li>Pressing problems</li> <li>Projects/work driven by deadlines</li> <li>Fire fighting</li> </ul>	
Q3 FUTILE	Q4 WASTE
<ul> <li>Interruptions</li> <li>Some calls</li> <li>Some mail</li> <li>Some reports</li> <li>Unprepared meetings</li> </ul>	<ul> <li>Irrelevant mail and calls</li> <li>Trivia</li> <li>Unproductive activities</li> <li>Stuff we like to do</li> </ul>



Q1 HARVEST	Q2 ACHIEVEMENT
<ul> <li>Genuine crises</li> <li>Pressing problems</li> <li>Projects/work driven by deadlines</li> <li>Fire fighting</li> </ul>	<ul> <li>Planning,</li> <li>Relationship building,</li> <li>Creative thinking – new opportunities,</li> <li>Preventing crises, projecting</li> <li>Professional knowledge</li> </ul>
Q3 FUTILE	Q4 WASTE
<ul> <li>Interruptions</li> <li>Some calls</li> <li>Some mail</li> <li>Some reports</li> <li>Unprepared meetings</li> </ul>	<ul> <li>Irrelevant mail and calls</li> <li>Trivia</li> <li>Unproductive activities</li> <li>Stuff we like to do</li> </ul>







ALL Μγ BEST DEAS To **NSPIRE O**UTSTANDING UNLIMITED **S**UCCESS



# TIMESTEALERS Interruptions

#### A judgement call – not an obligation

• YES,

- NO,
- LATER....









#### **MEETINGS - A PRACTICAL ALTERNATIVE TO WORK.**



### What's the problem?



#### **Personal Disorganisation**



## What's the problem?



#### Additional work or life issues





#### **Sample Diary**

Monday	Tuesday	Wednesday	Thursday	Friday
1-1 with Pam	Funding Meeting	1-1 Lesley	In Leeds	Budget Stuff & Meeting
Lunch with				
Joe				Support
				Network
				Meeting
1-1 with				
Ashley				





#### **Sample Diary**

Monday	Tuesday	Wednesday	Thursday	Friday
1-1 with Pam <mark>2pm</mark>	Funding Meeting	1-1 Lesley <mark>9am</mark>	In Leeds	Budget Stuff & Meeting
	10am			10am
Lunch with				
Joe 1pm				Support
				Network
				Meeting 3pm
1-1 with				
Ashley				
4pm				



Time	Monday	Tuesday	Wednesday	Thursday	Friday
0800					Budget Stuff
0900			1-1 Lesley	Travel to Leeds to See Pat	
1000		Funding meeting			Budget meeting Head office
1100					
1200	Lunch with Joe				
1300					
1400	1-1 with Pamela				
1500				3.15pm train To Euston	Network Support Meeting
1600	1-1 Ashley				
1700			Gabrielle's leaving party		

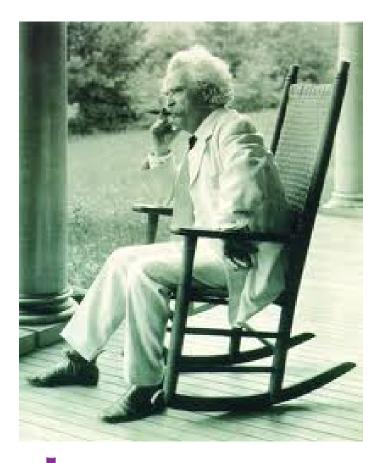
Time	Monday	Tuesday	Wednesday	Thursday	Friday
0800					
0900		Get Gabriella's card signed etc	1-1 Lesley	Travel to Leeds	Finalize budget
1000		Funding meeting		Meet Pat in Leeds office	Budget meeting – Head office
1100			Work on budget	Make client calls	
1200	Lunch with Joe				
1300					
1400	1-1 with Pamela				
1500	Prepare notes for funding meeting	Write up Support Network monthly reports		Travel back to London	Friday Support Network meeting
1600	1-1 Ashley		Prep papers etc for Leeds		Admin ready for next week
1700			Gabrielle's leaving party		
1800					

Time	Monday	Tuesday	Wednesday	Thursday	Friday
0800					
0900	Planning & Admin	Get Gabriella's card signed etc	1-1 Lesley	Travel to Leeds	Finalize budget
1000		Funding meeting		Meet Pat in Leeds office	Budget meeting – Head office
1100	┥		Work on budget	Make client calls	
1200	Lunch with Joe	ł			
1300				▼	
1400	1-1 with Pamela		•		
1500	Prepare notes for funding meeting	Write up Support Network monthly reports		Travel back to London	Friday Support Network meeting
1600	1-1 Ashley		Prep papers etc for Leeds		Admin ready for next week
1700		•	Gabrielle's leaving party		
1800					

Time	Monday	Tuesday	Wednesday	Thursday	Friday	
0800						
0900	Planning & Admin	Get Gabriella's card signed etc	1-1 Lesley	Travel to Leeds	Finalize budget	
1000		Funding meeting	FREE	Meet Pat in Leeds office	Budget meeting – Head office	
1100	FRÉE	L	Work on budget	Make client calls		
1200	Lunch with Joe	FREE				
1300						
1400	1-1 with Pamela	FREE	•	FREE	<b>↓</b>	
1500	Prepare notes for funding meeting	Write up Support Network monthly reports	FREE	Travel back to London	Friday Support Network meeting	
1600	1-1 Ashley		Prep papers etc for Leeds	FREE	Admin ready for next week	
1700		•	Gabrielle's leaving party			
1800						



## What's the problem? Procrastination



I am an old man and have known many troubles, but most of them never happened.

Mark Twain



#### Procrastinators say...

- I have to..
- I must finish..
- This is so big..
- I/It must be perfect..
- I don't have time to..





#### Producers say..

• I choose to..

helping you

to help others

- When can I start..
- I take one small step..
- I can be human..
- I will organise/plan time..





# what's in our way

Lack of

confidence

No previous experience

Confusion

Focus on feelings not facts

Making assumptions

Uncertainty



Self Doubt

Fear

Mind reading others

Perception of others

Lack of Assertiveness

Insecurity

# Getting out of our own way

Solution focussed

Confidence

Committed

Learning and developing



Clear Goals & Priorities

Focus on action not feelings

Informed & Knowledge seeking

In control

Mindful of others





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со	-OPERA	TION	BEING	HEARD	BEING	IGNORED	
AGREEN	IENT	сом	PLAINTS	INFLUENCE	CHOISE	E	
	SUP	PORT PI	RESSURE	DEVELOPIN	IENT S	KILLS	



#### **Improving Personal Effectiveness**

- To be able to achieve more
- To be more in control
- To reduce pressure
- To have more energy

helping you

to help others

- Better work life balance
- To feel better about ourselves













#### In order to ACHIEVE more I will

- STOP
- KEEP
- START





# IF YOU ALWAYS DO , WHAT YOU ALWAYS DID, ... YOU WILL ALWAYS GET, WHAT YOU ALWAYS GOT



helping you

to help others

# **Thank You**

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