

IT'S IN MURDER MANAGEMENT



Good Management Matters

Managers are often the most under-appreciated but critical members of the leadership of an organisation. They have to juggle the demands of the CEO, Board and senior leaders with the needs and challenges of their teams. They have to balance leading their team whilst also remaining sufficiently independent so that they can manage performance effectively.

The conference will look at the key areas you should be thinking about and is a mix of panel discussions, keynotes and plenty of opportunity to network with fellow attendees. You will hear from a range of speakers on key areas that managers are dealing with including: leading your team; understanding the money; inspiring and engaging people, dealing with difference and keeping yourself and your team well.

Who is this conference for?

This conference is critical for anyone in a middle or high-level management role in any size or type of charity.

What is included in the price?

Attendance to the conference, keynotes sessions, panel discussions, session talks and networking sessions.

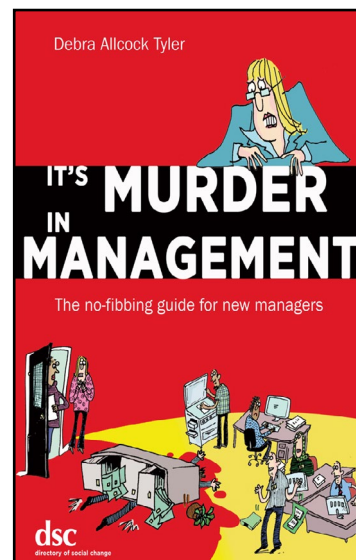
Online conference - **Wednesday 28 February**

It's Murder in Management



You will also have access to the post conference hub, which will consist of:

- Digital copy of *It's Murder in Management*
- Access to all presentations and handouts
- Certificate of attendance for CPD hours



Outline of the day

09.30 – 09.35

Welcome

Join us for introductions, housekeeping rules and some audience polls to get started.

09.35 – 10.15

Keynote – my life as a manager

Our speaker will talk about the challenges they have faced as a manager, what mistakes they made, what successes they had and how they survived the battle wounds.

10.30 – 11.15

Leading your team while balancing demands from your boss

Managers are like a jam sandwich – you're the sweet bit in the middle. But you're caught between your bosses and your team. This session looks at how to navigate what your team needs and what your organisation and its senior leadership are demanding of you. How do you reconcile what sometimes feels like conflicting demands?

More speaker announcements coming soon

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11.15 – 12.00

Understanding the money

Managers are often expected to be responsible for their bit of the budget but are a bit unsure about how it all fits in to the bigger picture or have not been trained in it. Understanding the basics such as the balance sheet, the SOFA, cashflow, reserves, working capital, assets and risk management will help you do your job better – and put you in a better place to take on more senior roles.

12.15 – 13.00

Sending your team home happy

People don't want to just turn up, do a job and go home. They want to end their working day feeling satisfied and inspired. How can you inspire, influence and energise them regardless of how tough a day it's been. What can you as a manager do to send them home happy?

13.00-14.00 Lunch and Networking

14.00 – 14.45

Dealing with differences

People come in all shapes and sizes both literally and metaphorically. How do you handle more challenging team members and conversations? How do you help a group of disparate folk work together in harmony? What do you do when relationships within the team go wrong and break down?

15.00 – 15.45

Staying well

This session will look at how to deal with stress, burnout and exhaustion, both in yourself and your teams. How can you balance looking after yourself whilst at the same time being present for others?

Speaker: Jane Ide, CEO, ACEVO

16.00 – 16.30

Closing keynote: It's Murder In Management

Our closing keynote speaker is the author of the book *'It's Murder in Management'*. She will share her experiences of the challenges of management of people at all levels. The highs and the lows, the horrors and the heroes. And what it takes to move from management to senior leadership or CEO roles.

Speaker: Debra Allcock Tyler, CEO, DSC