

# Volunteering in 2024 and Beyond:

Inspire, Engage, Celebrate

## Volunteers are an incredible asset to a charity

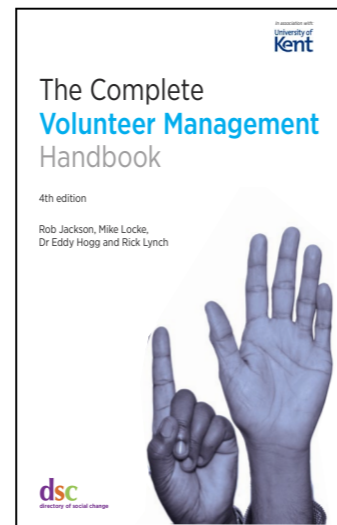
They give their time, effort, and skills to the charity they choose to support and are vital to its success. For many charities, volunteers are the lifeline that enables them to continue to support their beneficiaries. In order to add this value, volunteers must be utilised correctly, managed well and supported throughout.



ONLINE CONFERENCE - **WEDNESDAY 22 MAY 2024**

## What's included in the price?

- Attendance to the online conference, keynote sessions, session talks and networking sessions
- Access to all presentations and handouts
- A printed copy of *The Complete Volunteer Management Handbook*



## Outline of the day

09.30 – 09.35

### Welcome

Join us for introductions, housekeeping rules.

Event chair: Emily Hughes, Trustee, DSC

09.35 – 10.00

### Keynote: Inspire, engage and celebrate

Speaker: Rob Jackson, Director, Rob Jackson Consulting Ltd – Author and Volunteer Engagement Specialist.

10.00 – 10.45

### How to recruit and train volunteers

- Overcoming challenges to recruitment
- How language is used in role descriptions to attract volunteers
- Recruiting diverse volunteers
- Empower and inspire your volunteers – how to train and induct volunteers

Speaker: Chris Wade, Founder and Managing Director, Time for Impact.

10.45 – 11.00: Break

11.00 – 11.45

### Retain, reward, recognise

Volunteers are an incredible asset to a charity when they are utilised right, supported and celebrated. This session explores tips to ensure you retain your fantastic volunteers and will cover:

- Creating the foundation – building relationships
- Volunteer wellbeing
- Ways to reward and recognise achievements

Speaker: Alan Murray, Head of Volunteering and Employee Engagement, RSPB.

11.45 – 12.30

### Challenges of managing volunteers and how to overcome them

Speaker: Ruth Leonard, Head of Volunteering Development and Operations at Macmillan Cancer Support and Chair of the Association of Volunteer Managers

12.30 – 13.15 Lunch and Networking

13.15 – 14.30

### Inspire and celebrate case studies

Hear from two volunteer managers who have been there and done it.

Speakers: Sally Munday, Volunteering Development Manager, Home-Start UK; Frowynke Siegers, Volunteer Development Manager, Community Development Practice Coordinator, Refugee Council UK; Fatuma Ibrahim, Refugee Council UK.

14.35 – 14.45: Break

14.45 – 15.30

### Collaboration and communities

This panel discussion will look at why volunteering is so vital to our society and how to ensure a fully inclusive, equal and diverse environment. You will also explore the importance of collaboration with other charities and when this might be needed.

Speakers: Jon Knight, Chief Executive, /Together; Jarina Choudhury, Deputy Head of Volunteering, Imperial Health Charity.

15.30-15.50

### An opportunity to help the sector

In this session, delegates will be split out into breakout rooms to discuss learnings and look at what help the sector needs when it comes to volunteering.

15.50 – 16.00: Break

16.00 – 16.30

### Closing keynote: The future of volunteering

This closing keynote will explore the future of volunteering, with a particular focus on how to navigate these uncertain and challenging times.

Speaker: Catherine Johnstone, CEO, Royal Voluntary Service.